



PURCHASING DEPARTMENT

COLE COUNTY COMMISSION

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To: All Interested Parties
From: Jennifer Prenger, Cole County Purchasing Agent
Date: January 30, 2018
Re: Addendum Two to Cole County Bid No. 2018-13: Electronic Health Records (EHR) System

The following information hereby becomes part of the above-referenced Request for Bid and shall be fully considered in the preparation of your response.

1. Q: What is the health department's average annual paid claim revenue?
A: **The approximate revenue is \$150,000.**
2. Q: I have reviewed Addendum One and I feel that the answer to #34 is contradictory to the RFP. Given this is a very important requirement ... can you please clarify what the true county's intent is asap? I will need to hold off our writing until I hear back from you due to the fact that our solution is hosted by us. Thanks in advance for your quick response.

Addendum One:

- #34. Q: Do you prefer a vendor-hosted solution or will you host the application locally?
A: The County prefers to host locally. *(Because of this response, we feel the decision has been made for a county-hosted solution.)*

RFP:

- Page 13: bottom of Cost sheet you are asking for "Annual hosting fee"
 - Page 19: #1.5 Host software datacenter that meets high availability standards. Please explain your datacenter environment, including annual and most recent monthly performance.
 - Page 30: Attachment F you ask, "How many years has your business offered software hosting services?"
 - Page 31: vendor Qualification Form you ask, "How will your business provide customer service and quality control during the delivery of software hosting services?"
- A: **The question asked for the County's preference; due to latency issues with the current system, its preference is to host locally. That said, the County is considering both vendor-hosted and locally hosted solutions and has not ruled out either option. The County will look at the overall capabilities and address potential (perceived) concerns of proposed solutions under consideration in determining the most advantageous solution to the County.**

3. Q: Any chance of getting an extra week to respond?

A: **At this time, the County will not extend the response deadline.**

The bid receipt date and time HAVE NOT BEEN CHANGED; submissions will be received until Friday, February 9 at 3:30 p.m. The deadline for questions is Friday, February 2.

I/We have received Addendum Number Two to Bid No. 2018-13 and have fully considered the information provided in preparing a response.

Name of Company

Agent and Title

Authorized Signature